education
DEPARTMENT: EDUCATION
MPUMALANGA PROVINCE

NATIONAL SENIOR CERTIFICATE

GRADE: 10

TOURISM TEST
TERM 2 JUNE 2022

MARKS: 100
TIME: 2H

Please turn over

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INSTRUCTIONS AND INFORMATION

Read the instructions through before answering the question.

1. This paper consists of FOUR Sections
2. Answers should be numbered in line with the numbering used on the question paper.
3. Answer all questions.
4. Write neatly and legibly.
5. Start each section on a new page.
6. Use the table below as a guideline to help you with time management for each section:

SECTION	TOPIC	TOTAL	TIME
A	Short questions	30	20
B	Map work and Tour planning	40	30
C	Tourism sectors	15	20
D	Domestic, Regional and International tourism, Communication and Customer care	15	20
TOTAL		100	90

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1.1 **SECTION A: SHORT QUESTION**

QUESTION ONE

Four options are provided as possible answers to the following questions. Choose the answer and write only the letter (A –D) next to the question number (1.1.1 – 1.1.10)

1.1.1 Domestic tourism is: (1)

A. People moving to another town to go and live there

B. Not an advantage to the economy

C. People travelling in their own country

D. People travelling to another country

1.1.2 GPS stands for: (1)

A. Global Placing System

B. Global Positioning Systems

C. Global Position System

D. Global Positioning Structure

1.1.3 A financial transaction performed on the internet is known as..... (1)

A. Computer banking service

B. Web banking service

C. Online banking

D. Wi-Fi Banking

1.1.4 Which internet based tool would you use to fly to 3D views of anything location on the Globe. (1)

A. Google Earth

B. Google Street View

C. Interactive Maps

D. Google Street Maps

1.1.5 The Capital city of the Free State is... (1)

A. Welkom

B. Kroonstad

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C. Bethlehem

D. Bloemfontein

1.1.6 Shosholoza Meyl is a mode of (1)

A. Rail transport

B. Air transport

C. Water transport

D. Road transport

1.1.7 Mr Romano from South Africa is attending the 2019 Rugby World Cup in Japan. He is a... (1)

A. Domestic tourist

B. Regional tourist

C. International inbound tourist

D. International outbound tourist

1.1.8 This city is regarded as the “Gateway into South Africa (1)

A. Durban

B. Johannesburg

C. Cape Town

D. ” Pretoria

1.1.9 Choose the direction of the Limpopo province from the Western Cape. (1)

A. East

B. North

C. North East

D. South East

1.1.10 These outlets specialise in providing with the food that is quickly prepared to the customers is called..... (1)

A. Full service restaurant

B. Coffee house/shops

C. Fast food service

D. Drinking places

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[10]

1.2 **Match each term with the correct definition. Write only the figure** (5) **(1.2.1 – 1.2.5) of each term and the letter (A-E) of the matching definition on your answer sheet.**

COLUMN A		COLUMN B	
1.2.1	TGCSA	A	Concerned with marketing South Africa as a destination of choce.
1.2.2	SATourism	B	Concerned with the Private Sector and government regarding South Africa's tourism policy
1.2.3	FEDHASA	C	Concerned with grading of accommodation establishments.
1.2.4	TBCSA	D	Concerned with vehicle rental companies in Southern Africa
1.2.5	SAVRALA	E	Concerned with a wide range of service providers to the hospitality industry

[5]

1.3 **Choose the correct TOURIST from the box that best suits the statement below. Write only the word next to the question number in the answer book.**

Gap year tourist; Culture tourist; Adventure tourist; Eco- tourist; Backpack tourist

1.3.1 To look at the San rock art in the Drakensberg. (1)

1.3.2 Shark Cage diving (1)

1.3.3 Has little luggage and a limited budget (1)

1.3.4 Not going to study directly after school, going to take a year for himself/herself (1)

1.3.5 Visiting the Kruger National Park (1)

[5]

1.4 **Choose one word from the list below that best matches the explanation given. Write down only the correct word.**

1.4.1 The Kruger National Park lies in the (Limpopo and Mpumalanga/ Mpumalanga and KwaZulu-Natal) provinces (1)

1.4.2 The SADC country bordering on to the Northern Cape Province is (Botswana/Namibia). (1)

1.4.3 The ocean between Africa and Australia is the (Indian/ Atlantic Ocean). (1)

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1.4.4 A (general reference map/ street map) indicates the location of parking garages and tourism information offices (1)

1.4.5 A (Scale/ Direction) represent a ratio of distance on map to actual distance on the ground (1)

[5]

1.5 Identify the forms of payment indicated in the pictures below: (5)

A.



B.



C.



D.



E.



[5]

TOTAL SECTION A: 30

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SECTION B: MAPWORK AND TOUR PLANNING

QUESTION 2

2.1 Study the distance table below and answer the questions that follow:

Distance table	Durban	Johannesburg	Pretoria	Bloemfontein	Port Elizabeth	Cape Town	Ladybrand	Escourt	Underberg	Bergville
Durban	*	598	656	667	927	1660	251	157	250	202
Johannesburg	598	*	58	417	1062	1405	357	423	688	490
Pretoria	656	58	*	475	1120	1463	425	481	746	540
Bloemfontein	667	417	475	*	635	998	436	421	640	746
Port Elizabeth	927	1062	1120	635	*	756	999	943	1177	995
Cape Town	1660	1405	1463	998	756	*	1429	1413	1750	1458
Ladybrand	251	357	425	436	999	1429	*	56	340	45
Escourt	157	423	481	421	943	1413	56	*	290	60
Underberg	250	688	746	640	1177	1750	340	290	*	335
Bergville	202	490	540	746	995	1458	45	60	335	*

The Jacob family is based in Durban. Last year December 2018, they visited different tourists attractions in South Africa. From Durban they drove to Johannesburg. In Johannesburg they spent 2 days visiting the tourist attractions and then drove to Bloemfontein. They spent four days in Bloemfontein before returning to Durban.

2.1.1 Calculate the total distance that was travelled by the Jacob family. (Show all calculations) (4)

2.1.2 Mr. Jacob decided to drive at an average speed of 100km per hour. Calculate from Bloemfontein how long it would take them to get back to Durban (2)

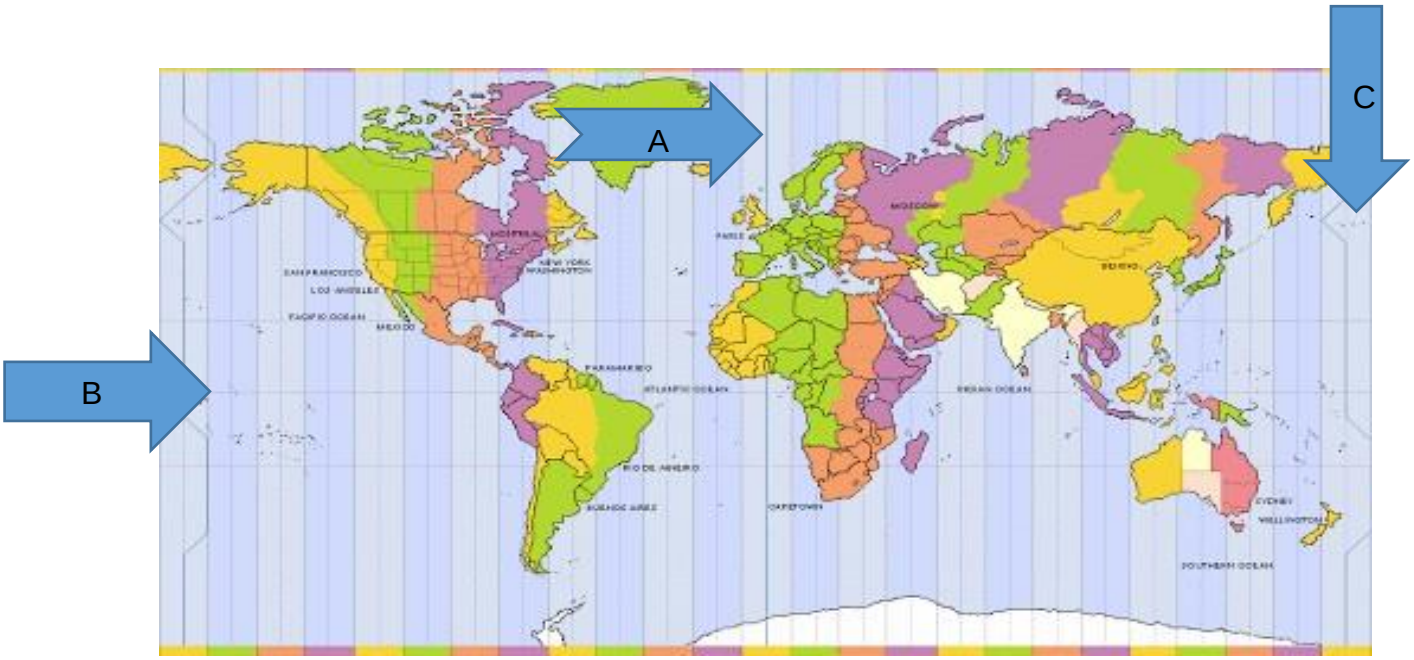
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2.1.3 Although Mr. Jacob decided to drive at an average speed of 100km per hour, the time arrived at in 2.1.2 can differ. Give TWO reasons as to why this may happen. (2)

2.1.4 Give ONE reason why is it important for Mr Jacob to know the travel time when planning for his trip (2)

[10]

2.2 **Study the map below and answer the questions that follow**



2.2.1 Identify the following line shown in the map above : **(3)**

A. The 0˚of Longitude
B. The 0˚of latitude
C. The 180˚line of longitude

2.3 **Study the map of South Africa and answer the questions that follow:**



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2.3.1 Name the TWO neighbouring countries numbered 10 and 11 on the map. Refer to the number and then provide the answer. (2)

2.3.2 Identify the world known township, number 9, to the South west of Johannesburg, visited by international tourists. (2)

2.3.3 Provide the names of the province numbered 3 and 6. (2)

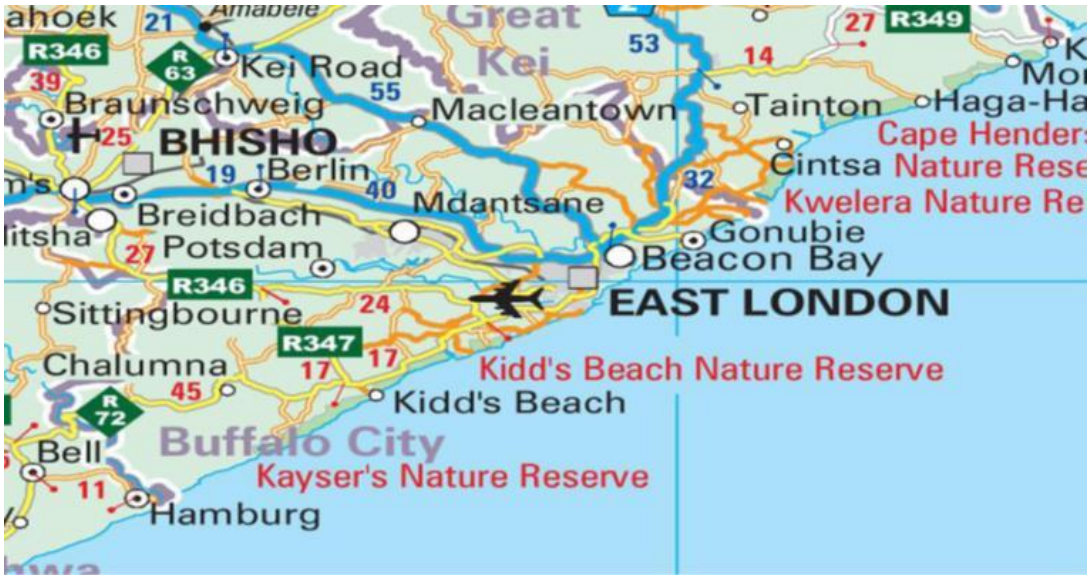
2.3.4 Name the largest river in South Africa which also forms the border between South Africa and Namibia. (2)

2.3.5 Identify TWO coastal provinces in South Africa (2)

2.3.6 Name the river that forms the border between province numbered 1 and the country numbered 11. (2)

[12]

2.4 **Map work: study the map and answer the questions that follow**



2.4.1 Identify the above mentioned map. (2)

2.4.2 Identify three pieces of information do maps like the one above provide for a tourist who wants to travel in this area? (3)

2.4.3 Using the distance indicators, indicate out how far the town of Bell is from Hamburg. (2)

2.4.4 For each situation below, what type of map would you suggest for a tourist seeking the information on the following:

A. location of other countries and borders (2)

B. landscapes and areas of high altitude (2)

C.possibility of travelling by train (2)

2.4.5 Explain why would a map of domestic airports be useful to a tourist visiting South Africa? (2)

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[15]

SECTIONC: TOURISM SECTORS QUESTION

3

3. **Study the following Pictures and answer the questions that follow:**



3.1. Name and describe the type of accommodation identified (3) above

3.2. Provide one service and one facility that a tourist would (4) expect to find at the above mentioned establishment

3.3. Explain the following tourism jargon:

A. En-suite (2)

B. Buffet (2)

C. Double room (2)

3.4. Identify TWO technology for safety that accommodation B (2) could have.

[15]

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SECTION D: DOMESTIC; REGIONAL & INTERNATIONAL TOURISM

QUESTION 4

4. **Study the graph below and answer the questions that follow. The table shows the province of destination by most recent day trips, Jan to June 2019**

3.2 Read the following scenario and answer the questions that follow.

I am Jacob a 27 years old businessman from Durban and would like to take an adventure holiday in Cape town. I am vegetarian so I am looking for a vegetarian restaurant.

Main destination	DAY TRIP			
	Quarter 1		Quarter 2	
	Number(000)	%	Number(000)	%
Western Cape	457000	12.0	545000	12.7
Eastern Cape	442000	11.6	298000	7.0
Northern Cape	167000	4.4	139000	3.2
Free State	175000	4.6	141000	3.3
Kwazulu Natal	295000	7.7	382000	8.9
North west	329000	8.6	297000	6.9
Gauteng	796000	20.8	1029000	24.0
Mpumalanga	352000	9.2	450000	10.5
Limpopo	711000	18.6	858000	20.0
Unspecified	100000	2.2	144000	3.4
Total	3825000	100.0	4284000	100

4.1. Jacob is travelling from Durban to Cape Town. Is Jaboc an **interprovincial/ intraprovincial** tourist (1)

4.2. Domestic tourism industry in South Afrca has grown considerably sine our new democracy in 1994. Indenty the economic; social; environmental benefit of the increase in tourism 3x2=(6)

4.3. Name the province which is the most popular domestic tourist destination and give a reason for your answer (2)

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4.4. Name the province which had the lowest day trips in quarter ONE and give the numerical value in the 1st quarter (2)

4.5. Suggest ONE reason why Northern Cape day trips decreased in quarter 2 as compared to quarter 1 (2)

4.6. Compare the TWO quarters day trips in Limpopo to that in Gauteng ` (2)

[15]

TOTAL MARK: 100

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