



higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE

TRAVEL SERVICES N5

(22030145)

13 October 2020 (X-paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Calculators may be used. Candidates may use their DTT Manual and/or a textbook, and the Fares within Africa handouts.

This question paper consists of 15 pages and SEVEN addenda of 9 pages.

EXAMINATION NUMBER:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

TO BE COMPLETED BY MARKER

TOTAL MARKS OBTAINED:

--

PERCENTAGE

--

245Q1B2013

DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA
NATIONAL CERTIFICATE
TRAVEL SERVICES N5
TIME: 3 HOURS
MARKS: 200

INSTRUCTIONS AND INFORMATION

1. Answer all the questions.
 2. Read all the questions carefully.
 3. Number the answers according to the numbering system used in this question paper.
 4. All the questions must be answered on the QUESTION PAPER. No ANSWER BOOK is necessary.
 5. Show all calculations. VAT is 15%.
 6. Documents must be completed in pen. No TIPPEX is allowed on documents.
 7. Candidates may request extra copies of answer sheets from the invigilators, but do so at their own risk in respect of time loss.
 8. Write neatly and legibly.
-

TO BE COMPLETED BY MARKER

QUESTION NUMBER	MARKS OBTAINED
QUESTION 1	
QUESTION 2	
QUESTION 3	
QUESTION 4	
QUESTION 5	
TOTAL	

SECTION A**QUESTION 1**

- 1.1 Indicate whether the following statements are TRUE or FALSE by writing only 'True' or 'False' in the spaces provided (1.1.1–1.1.10). 

STATEMENT	TRUE/FALSE
1.1.1 An infant pays a PSC on SA Y class.	
1.1.2 LAX is found in Traffic Area 1.	
1.1.3 The main objective of WHO is to promote safe and regular air transport.	
1.1.4 IATA head office is in Geneva.	
1.1.5 ICAO stands for International Civil Aviation Organisation.	
1.1.6 Traffic is one of the standing committees of IATA.	
1.1.7 An expired document is a factor which would require the completion of a Refund Application/Authority.	
1.1.8 RQ on the manual air ticket stands for waitlisted.	
1.1.9 A Non-collapsible wheelchair is classified as hand luggage.	
1.1.10 Checked baggage is weighed, labelled and placed in the hold of the aircraft.	

(10)

- 1.2 Define the following terms:



- 1.2.1 Traffic

- 1.2.2 Traffic rights





1.2.3 Ticket time limit

1.2.4 Ticket validity



(4 × 2)

(8)

1.3 Decode the following miscellaneous codes:



CODES	DECODE
EMD	
CHD	
SCCCF	
ADC	
BSPZA	
STD	
CIP	
VAT	
PSGR	
ARNK	

(10 × 1)

(10)

1.4 Encode the following types of credit cards.



CREDIT CARD	ENCODE
Mastercard	
VISA	
American Express	
Diners Club	

(4 × 1)

(4)

1.5 Name the EIGHT broad categories of RFIC.



(8 × 1)

(8)

[40]

TOTAL SECTION A:

40

SECTION B**QUESTION 2**

You work for Siyazungeza Travel, IATA no. 772 65743 2 in East London. Mrs Mlangeni would like to travel with her two daughters. You made the following booking for her.



MLANGENI /DUDU /MRS
MLANGENI/SILINDILE*INF

MLANGENI/AYANDA*CHD

1. SA3352	J	02 FEB	ELSPLZ	HK2	0630	0700
3. SA1108	J	06 FEB	PLZDUR	HK2	0800	0900
4. SA8002	Y	11 FEB	DURELS	HK2	0900	0930

2.1 Calculate the fare for the ADULT, CHILD and INFANT.



FROM/TO				
	CARR	ADULT	CHILD	INFANT
FARE	ZAR			
ROUNDED FARE	ZAR			
VAT	ZAR			
PSC	ZAR			
SC	ZAR			
YR	ZAR			
YQ	ZAR			
TOTAL	ZAR			

(30)

- 2.2 Complete the shaded part of the e-ticket below. 
- Form of payment – VISA3456287645903847. Straight payment
Expiry date 12/26. Booking reference number: SGD253/1G

NAME: MLANGENI/DUDU						ETKT ITINERARY/RECEIPT					
AGENCY NAME: SIYAZUNGEZA TRAVEL				21JAN2018		IATA: 772 65743 2					
TICKET NO: 0835342849601 2				PLACE OF ISSUE: EAST LONDON							
ISSUED BY: SA						REF:SGD253/1G					
FARE:		TAX:		TAX:		TAX:					
TOTAL:											
FOP:											
FARE CALCULATION											
ELS SA											
CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE											
CARRIER	FLIGHT	DATE	FROM	TO	TIME	STATUS	FARE BASIS	ALLOW	NVB	NVA	
SA	3352	02FEB	ELS	PLZ	0630	OK	J	PC		02FEB	
SA	1108	06FEB	PLZ	DUR	0800	OK	J	PC		02FEB	
SA	8002	11FEB	DUR	PZB	0900	OK	Y	20K		02FEB	
				ZAR							



(15)

2.3 Complete the SCCC Form for this ticket. The approval code is HDSW.



I ACKNOWLEDGE RECEIPT OF TICKET(S) AND/OR COUPONS FOR RELATED CHARGES DESCRIBED HEREON AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES AS SHOWN ON SUCH TICKETS AND/OR COUPONS. PAYMENT IN FULL TO BE MADE WHEN BILLED OR IN EXTENDED PAYMENTS IN ACCORDANCE WITH STANDARD POLICY OF COMPANY ISSUING CARD AND AS REFLECTED IN APPLICABLE TARIFFS X			STANDARD CREDIT CARD CHARGE FORM				DATE AND PLACE OF ISSUE
			AIRLINE NUMERIC CODE		2. AGENT & CONTRACTOR COPY		
			DATE OF ISSUE		IF EXTENDED PAYMENT DESIRED, CIRCLE NUMBER OF MONTHS 6 12 24		
NAME OF PASSENGER IF DIFFERENT FROM CARDHOLDER		OTATO NO.	CONNECTION OF PASSENGER WITH SUBSCRIBER		APPROVAL CODE		
COMPLETE ROUTING	FARE BASIS	CARRIER	AIRLINE	FORM	SERIAL NO.	CHECK DIGIT	
			TICKETS NOT TRANSFERABLE No Cash Refunds				
			CREDIT CARD CODE				
CURR. }	FARE	TOTAL	CUSTOMER FILE REFERENCE				
CURR. }	TAX						
CURR. }	EQUIV. AMT PD						

(15)

V1

V2

V3

2.4 Show the TAT entry for the CHILD passenger.



--

(5)

2.5 State FIVE measures that a travel agent needs to take before he/she can accept a credit card. 

(5)

2.6 What is the advance purchase of the following flights? 

FLIGHT	CLASS	ADVANCE PURCHASE
BA3526	V	
BA543	B	
BA678	H	
SA736	T	
SA3894	H	

(5)
[75]

QUESTION 3

You work for Travel Too, IATA no 772 18976 in Durban. The following reservations were made for Mr David Smith and his team to travel to Cape Town to participate in the Engen Knockout Challenge. Mr Smith will need to pay a deposit of 35% to secure this booking. He will pay with his MasterCard 7354638291634534. Expiry date: 03/26

GHDF/1G		08 MAY				
BA8213	B	11MAY	DURCPT	HK18	0700	0920
BA8214	B	24MAY	CPTDUR	HK18	1800	2020

3.1 Calculate the fare per passenger.

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YQ	ZAR	
TOTAL	ZAR	

(10)

3.2 Calculate the fare for the whole team.

(2)

3.3 Calculate the 35% deposit that is required for the team.

(3)

3.4 Refer to the EMD below.

EMD- 125 1655 253764 TYPE-S SYS-1G LOC-GHDF
DOM- POI-DUR DOI-08MAY18 IOI-772 18976
PSGR-DAVID SMITH ADT
RFIC-D FINANCIAL IMPACT
REMARKS-
CPN-1 RFISC-98F BA DUR
DESCRIPTION-GROUP DEPOSIT
CONSUMED AT ISSUANCE
ICW-125 3645 728465 C1
SERVICE REMARKS- GROUP DEPOSIT

Explain the meaning of the following items found on the EMD.

125 1655 253764	
TYPE-S	
08 MAY 18	
LOC-GHDF	
RFIC-D	
RFISC-98F	
CONSUMED AT ISSUANCE	
ICW-125 3645 728465	
SERVICE REMARKS	
ZAR19 744.20	



(10)
[25]

QUESTION 4

Today is 10 June. Mrs Peterson is in Durban. She wants to travel to Pietermaritzburg before going back to Johannesburg. Below is her original ticket.



FROM/TO			ENDORSEMENT /RESTRICTION (CARBON)				ORIGIN/DESTINATION JNB/JNB				FLIGHT COUPON 2 PLACE OF ISSUE-AGENCY AMAZING TRAVEL JOHANNESBURG 772 8375 2				
JNB	CARR	FARE CALC	XT 12.00EV 280.00YR				BOOKING REFERENCE FDSC/1G								
DUR	SA	650.00	NAME OF PASSENGER PETERSON/SHARON MRS		DATE OF ISSUE 10MAR2018		ISSUED IN EXCHANGE FOR								
JNB	SA	650.00	CONJUNCTION TICKETS		ORIGINAL AIRLINE FORM SERIAL NO. PLACE DATE SGENT'S NUMERIC CODE ISSUE										
			X	GOOD FOR SALE	CARRIER	FLIGHT/CLASS		DATE	TIME	STATUS	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW	BAGGAGE CK/UNCK
				FROM JOHANNESBURG	SA	2431	K	19MAR	0600	OK	KA3		19SEP	PC	PCS WT
				TO DURBAN	SA	2432	K	24MAR	1500	OK	KA3		19SEP	PC	PCS WT
				TO JOHANNESBURG	V	O	I	D							PCS WT
				TO VOID	TOUR CODE					PASSENGER TICKET AND BAGGAGE CHECK-ISSUED BY					
TOTAL FARE CALC	ZAR1300.00		FORM OF PAYMENT CA4536271894657334						SOUTH AFRICAN AIRWAYS SUBJECT TO CONDITIONS OF CONTRACT IN THIS TICKET						
FARE	ZAR1300.00		EQUIV.FARE PD		TAX 195.00ZV		TAX 100.00ZA								TAX 292.00XT
TOTAL ZAR1887.00			CURRENCY ZAR	CASH COLLECTION	CREDIT BALANCE 1300.00		COMM RATE 1		TAX AMOUNT 587.00		 083 5003756454 4 				
											DO NOT MARK OR WRITE IN THE WHITE AREA				

New itinerary: 

SA4526	Y	11JUN	DUR PZB	HK1	0700	0725
SA4527	Y	15JUN	PZB JNB	HK1	1400	1500

4.1 Calculate the refund due to her.

OLD FARE CALCULATION

GUEST FARE CALCULATION		
FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAL	ZAR	

NEW FARE CALCULATION

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAL	ZAR	

NEW FARE		OLD FARE		FARE DIFF	
NEW VAT		OLD VAT		VAT DIFF	
NEW PSC		OLD PSC		PSC DIFF	
NEW SC		OLD SC		SC DIFF	
NEW YQ/YR		OLD YQ/YR		YQ/YR DIFF	
				TOTAL	

(16)

4.2 Reissue the portion of the document below. She will pay the additional amount in cash.



ORIGIN/DESTINATION						
BOOKING REF.						
ISSUED IN EXCHANGE FOR						
ORIGINAL ISSUE	AIRLINE	FORM	SERIAL NO.	PLACE	DATE	AGENT'S NUMERIC CODE

FORM OF PAYMENT					
FARE	EQUIV.FARE.PD	TAX	TAX	TAX	
TOTAL	CURRENCY	CASH COLLECTION	CREDIT BALANCE	COMM. RATE	TAX AMOUNT



(16)

[32]

QUESTION 5

You have made the following reservation for Mrs Priscilla Chikambo to travel to Harare, Zimbabwe.



1. CHIKAMBO/PRISCILLA/MRS 2. CHIKAMBO/MIRRIAM*CHD
3. CHIKAMBO/ BENJAMIN*INF

BA	352	Y	02JUN	JNBHRE	HK2	1100	1235
UM	353	S	16JUN	HREJNB	HK2	1545	1730

- 5.1 Refer to ADDENDUM G and calculate the fare for a CHILD and INFANT, using rule A019.



FROM/TO			
	CARR	CHILD	INFANT

(18)

- 5.2 Issue the portion of the document below for the CHILD.



FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW
-----	-----	-----	-----

(6)

5.3 Explain the difference between the PEX and the APEX fares.





(4)

[28]

TOTAL SECTION B:	160
GRAND TOTAL:	200

ADDENDUM A**BRITISH AIRWAYS FARES**

	JNB-CPT						JNB-DUR					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C VAT	1900 266	3800 532	1280 179.20	2550 357	190 26.60	380 53.20	1210 169.40	2420 338.80	820 114.80	1630 228.20	130 18.20	250 35
Y VAT	1500 210	3000 420	1010 141.40	2010 281.40	150 21	300 42	900 126	1800 252	610 85.40	1210 169.40	90 12.60	180 25.20
B VAT	1200 168	2400 336	810 113.40	1610 225.40	120 16.80	240 33.60	700 98	1400 196	470 65.80	940 131.60	70 9.80	140 19.60
H VAT		2000 280		1340 187.60		200 28		1080 151.20		730 102.20		110 15.40
K VAT		1620 226.80		1090 152.60		170 23.80		820 114.80		550 77		90 12.60
V VAT		1250 175		840 117.60		130 18.20		620 86.80		420 58.80		70 9.80

	JNB-PLZ						DUR-CPT					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C VAT	1540 215.60 431.20	3080	1040 145.60	2070 289.80	160 22.40	310 43.40	1900 210	3800 420	1010 141.40	2010 281.40	150 21	300 42
Y VAT	1200 168	2400 336	810 113.40	1610 225.40	120 16.80	240 33.60	1500 210	3000 420	1010 141.40	2010 281.40	150 21	300 42
B VAT	1000 140	2000 280	670 93.80	1340 187.60	100 14	200 28	1200 168	2400 336	810 113.40	1610 225.40	120 17	240 33.60
H VAT		1550 217		1040 145.60		160 22.40		2000 280		1340 187.60		200 28
K VAT		1260 176.40		850 119		130 18.20		1620 226.80		1090 152.60		170 23.80
V VAT		1060 148.40		720 100.80		110 15.40		1250 175		840 117.60		130 18.20

ADDENDUM B**BRITISH AIRWAYS FARE RULES**

	C-CLASS	Y-CLASS	B-CLASS	H-CLASS	K-CLASS	V-CLASS
Application	One-way/Return/Circle or open jaw trip.	One-way/Return/Circle or open jaw trip.	One-way/Return/Circle or open jaw trip.	Return/Circle trip	Return/Circle trip	Return/Circle trip
Change in reservation	Any time, subject to seat availability	None	Provided B class is available and change takes place at least 7 days prior to departure.	Provided H class is available and change takes place at least 10 days prior to departure, as well as min stay being complied with.	Provided K class is available and change takes place at least 14 days prior to departure, as well as min stay being complied with.	Provided V class is available and change takes place at least 21 days prior to departure, as well as min stay being complied with.
Minimum stay	none	none	none	3 days	1 Saturday night	1 Saturday night
Maximum stay	1 year	1 year	6 months	6 months	6 months	6 months
Advance purchase	none	none	7 days prior to departure	10 days prior to departure	14 days prior to departure	21 days prior to departure
Ticketing	2 days prior to departure	5 days prior to departure	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation
Endorsement	none	none	Non-endorsable	Non-endorsable	Non-endorsable	Non-endorsable
Cancellations and refunds	Admin fee of ZAR100 plus ZAR14 VAT applies	Admin fee of ZAR100 plus ZAR14 VAT applies	Anytime 25%	Before departure 25% After departure- no refund	Before departure 25% After departure- no refund	Before departure 25% After departure- no refund
Child/ Infant	Child – 67% of adult fare Infant- 10% of adult fare	Child – 67% of adult fare Infant- 10% of adult fare	Child – 67% of adult fare Infant- 10% of adult fare	Child – 67% of adult fare Infant- 10% of adult fare	Child – 67% of adult fare Infant- 10% of adult fare	Child – 67% of adult fare Infant- 10% of adult fare
Open sectors	Permitted	Permitted. If class not available on rebooking, must be upgraded to next highest available fare	Permitted. If class not available on rebooking, must be upgraded to next highest available fare- new flight res must be 7 days in advance	Not permitted	Not permitted	Not permitted
Fare basis	COW	Y	BOW	HRT	KRT	VR

ADDENDUM C**SAA FARES**

FROM	TO	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
BFN	CPT DUR ELS JNB PLZ		1170 1140 1490 780 1250	1060 1030 1360 700	830 850 1130 540 940	900R 1260R 1650R 600R 1380R	800R 1080R 880R	
CPT	DUR ELS GRJ HDS JNB KIM PLZ MBD UTN	1840 1840 1080	1390 1200 880 1430 1390 1390 850 1430 1390	1140 1100 1080 1140 1250 710 1080 1250	 850 680 830 1040 560 830 1040	1620R 920R 980R 1620R 1530R 860R 1530R	720R 1010R 600R 1010R	1250R 1250R
DUR	ELS GRJ JNB NLP PZB PLZ ULD	 1160 1140	890 1210 820 1170 170 900 170	810 650 1060 750	630 940 880 590	680R 1700R 820R 1290R 920R	1130R 840R 660R	620R
ELS	JNB PLZ	1350 800	1020 680	830	700 510	1180R 740R	860R 430R	
GRJ	JNB	1600	1210			1320		1040R
JNB	HDS KIM MGH NLP PHW PTG PZB PBZ PLZ RCB NTY UTT UTN	 1170 1480	1010 920 850 880 980 880 840 1040 1120 840 520 1280 1400	840 760 810 880 810 660 950 770 480 950 1260	660 640 680 740 680 480 590 390 850 1060	700R 930R 980R 1080R 980R 800R 1260R 630R 570R 1410R 1540R	590R 660R 720R 650R 320R 920R 1010R	840R 1060R
PZB	ULD		170					

ADDENDUM D

SAA FARE RULES

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Application	Fares apply to business class. Seating may be prearranged.	Fares apply to economy class only.	Tourist-K –class One-way fares	Super Saver Fares apply in the economy class and can be sold for one way (OW). Seats are limited	Fares apply within South Africa, subject to T-class seat availability on SA services. Only round-trip journeys permitted	Fares apply within South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted	Fares apply within South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted
Children's and infants' fares	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2-11 charge 67% of fare Infant under 2 without a seat charge 10% of fare
Minimum stay					Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.
Maximum stay	1 year from departure	1 year from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure
Advance Purchase	N/A	N/A	N/A	14 days	14 days	21 days	21 days
Reservations/ Ticketing			Reservations are required for all sectors. Ticketing must be completed within 48 hours after reservations are made.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waitlist not permitted.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waitlist not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waitlist not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waitlist not permitted.

ADDENDUM D (continued)

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Ticket entries			The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONREF in the form of payment box and NOEND/NONTRANS and VLD FLIGHTS SHOWN ONLY in the endorsement box.	The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.
Cancellation and refunds	A refund will be made to an amount equal to the unused portion of the ticket less administration.	A refund will be made to an amount equal to the unused portion of the ticket less administration.	Penalty 25% Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided K-class seats are available and the change takes place at least 3 days before departure. Rerouting-not permitted. Standbys permitted only on day of departure	Penalty 25% for cancel/ no show Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided H-class seats are available and the change takes place at least 14 days before departure. Rerouting-not permitted. Standbys permitted only on day of departure	Penalty 25% for cancel/ no show/refund Complete journey (both sectors) must be upgraded to the next higher applicable return fare. No change in reservation permitted at any time. No refund on a partially used ticket. Standbys permitted on day of departure only. Rerouting not permitted	Penalty 25% Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 7 days before departure. Rerouting-not permitted. There will be no refund on a partially used ticket.	Ticket is 100% non-refundable when cancelled completely. A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 21 days before departure. No refund on a partially used ticket. Rerouting-not permitted. Standbys at any time not permitted.

ADDENDUM E**AIRPORT TAXES**

COUNTRY	TAX CODE	DOMESTIC TICKET	INTERNATIONAL TICKET	NOTES
BOTSWANA	BW	ZAR15 (BWP10)	ZAR42 (BWP25)	Exempt Inf
KENYA	KE	ZAR43 (KES300)		Exempt Inf
	TU		ZAR140 (USD20)	
MADAGASCAR	HY		ZAR55 (USD8)	Exempt Inf and transfers
	TZ		ZAR207 (USD30)	
MALAWI	LD		ZAR207 (USD30)	Exempt Inf
MAURITIUS	MU		ZAR188 (MUR500)	Exempt Inf
NAMIBIA	NA	ZAR40 (NAD40)	Flights to SACU countries ZAR100 (NAD100)	Exempt Inf
			Flights to other countries ZAR200 (NAD200)	SACU countries Botswana Lesotho South Africa Swaziland
SOUTH AFRICA	ZA	ZAR52 Ex JNB ZAR48 Ex CPT, DUR ZAR47 Ex BFN, ELS, GRJ KIM, MGH,PBZ,RCB PHW,PLZ,PTG,PZB UTN, UTT ZAR110 Ex HDS ZAR78 Ex NLP/MQP	Regional flights ZAR100 International flights ZAR131	Exempt Inf
	EV	ZAR6 per departure from SA airport	ZAR6 per departure from SA airport	Regional (from SA to: Botswana Lesotho Namibia Swaziland
	WC		Regional flights: ZAR55 International flights: ZAR110	Exempt Inf
UGANDA	UL	ZAR20 (UGX3000)	ZAR280 (USD40)	Exempt Inf
ZIMBABWE	CB	ZAR35 (USD5)	ZAR210 (USD30)	Exempt Inf and transfers

ADDENDUM F**AIRLINE TAXES**

AIRLINE	TAX CODE	CHARGE	NOTES
BA	YQ	ZAR133 (USD19)	Payable per flights per passenger. No exemptions
SA	YR	ZAR140 (USD20)	Payable per flights per passenger. No exemptions

ADDENDUM G

HRE (HARARE)				
*F	2450	388.48	A001	EH
FR	4520	716.72	A001	EH
*J	1980	313.96	A002	EH
JR	3600	570.83	A002	EH
*Y	1730	274.32	A003	EH
YR	3140	497.89	A003	EH
YLEE1M	2270	359.94	A019	EH
YHPX1M	1930	306.03	A029	EH
YLPX1M	1770	280.66	A029	EH

A.019**6 DAYS/ ONE MONTH EXCURSION FARES WITHIN AFRICA**

The fares are subject to the provisions hereof and Standard Conditions G100

1. APPLICATION

A. 1. Economy class round, circle, turnaround, open-jaw trip excursion fares within Africa.

2. May be used for senior citizen fares.

B. Exception: circle trip: 3 international fare components may be applied.

2. ELIGIBILITY

A. When used for senior citizen fares: persons who have reached their 60th birthday at time of departure.

4. CHILDREN'S AND INFANTS' FARES

A. Children 67% of the applicable adult fare.

7. MINIMUM STAY

A. 6 days

Exception: when used for senior citizens: no requirement.

9. MAXIMUM STAY

A. one month

10. EXTENSION OF VALIDITY

A. not permitted

13. TRANSFERS

A. 2 permitted in each direction

14. CONSTRUCTION AND COMBINATIONS

A. Combinations only permitted with domestic fares and end-on with normal fares within Africa.

ADDENDUM G (continued)**18. TICKETING**

A. When used for senior citizen fares: the date of birth of the passenger must be shown on the ticket.

24. DOCUMENTATION

A. When used for senior citizens: proof of age must be presented at time of ticketing.

31. FARE BASIS/TICKET DESIGNATOR

Fare basis- YEE1M