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higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE

TRAVEL SERVICES N5

(22030145)

27 May 2021 (X-paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Candidates may use their DTT Manual and/or a textbook, and the Fares within Africa in ADDENDUM A–G.

Calculators may be used.

This question paper consists of 14 pages and SEVEN addenda of 8 pages.

EXAMINATION NUMBER: | | | | | | | | | | | | | |

TO BE COMPLETED BY MARKER

TOTAL MARKS OBTAINED: | | **PERCENTAGE** | |

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
TRAVEL SERVICES N5
TIME: 3 HOURS
MARKS: 200

INSTRUCTIONS AND INFORMATION

1. This is an open-book examination, but individual work is required.
2. Answer all the questions.
3. All the questions must be answered on the QUESTION PAPER. NO ANSWER BOOK is necessary.
4. Read all the questions carefully.
5. Show all calculations. VAT is 15%.
6. Documents must be completed in PEN. No TIPPEX is allowed on documents. Spare documents may be requested from the invigilators in case of an error.
7. Write neatly and legibly.

TO BE COMPLETED BY MARKER

QUESTION NO.	MARKS OBTAINED
Question 1	
Question 2	
Question 3	
Question 4	
Question 5	
TOTAL	

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QUESTION 1

1.1 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'True' or 'False' next to the question number (1.1.1–1.1.10) below.

1.1.1 Montreal in Canada is the IATA's clearing house office.

1.1.2 Associate members in IATA meetings attend meetings as observers only.

1.1.3 ICAO stands for International Civil Aviation Organization.

1.1.4 The capital city of Ethiopia is Nairobi.

1.1.5 Traffic right no. 2 is the right to convey revenue-earning traffic between two foreign countries.

1.1.6 A young passenger is any person between 12 and 15 years of age.

1.1.7 WCHR is a code for a passenger who is completely immobile and needs to be carried up and down the aircraft steps and to and from the cabin seat.

1.1.8 Standing committees of IATA are Passengers, Baggage, Cargo and Mail.

1.1.9 PBZ is the city code for Pietermaritzburg.

1.1.10 NS is the flight status of a child when completing an airline ticket.

(10 × 1) (10)

1.1.1 _____

1.1.2 _____

1.1.3 _____

1.1.4 _____

1.1.5 _____

1.1.6 _____

1.1.7 _____

1.1.8 _____

1.1.9 _____

1.1.10 _____

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1.2 Complete the airline codes and the form numbers of the following airlines.

AIRLINE	AIRLINE CODE	FORM NO.
E.g. Central Airlines	CE	567
British Airways		
South African Airways		
Kulula		
South African Airlink		
South African Express		

(10)

1.3 Complete the following table by choosing the sub-area of each country from the list below.

Caribbean Islands; Middle East; Europe; Western Africa; South East Asia; Indian Ocean Islands; Southern Africa; South America; Eastern Africa; Central America

COUNTRY	SUB-AREA
Israel	
Ghana	
China	
France	
Trinidad	
Argentina	
Kenya	
Costa Rica	
Eswatini	
Madagascar	

(10)

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1.4 List the SIX checks necessary before accepting any credit card for payment.

(6)

1.5 Give the AIRIMP codes (class codes) of the following classes of travel.

CLASS	CODE
E.g. Business class	J
First class premium	
First class	
Business class premium	
Economy class	

(4)
[40]

TOTAL SECTION A: 40

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SECTION B

QUESTION 2

Refer to the following extract of the booking file:

2JGD76/SM NLP AG77254908 16MAY

1. DUNGELO/ SPHELELE/MRS 2 DUNGELO/KHAYA MSTR*CHD
3. DUNGELO/ ASIPE MISS*INF

1. SA1298	K	10JUN	NLP JNB	HK2	0500	0530
2. SA309	Y	13JUN	JNB DUR	HK2	0900	0945
3. SA634	Y	14JUN	DUR NLP	HK2	1800	1900

2.1 Calculate the fare for the ADULT, CHILD and INFANT.

FROM/TO				
	CARR	ADULT	CHILD	INFANT
FARE	ZAR			
ROUNDED FARE	ZAR			
VAT	ZAR			
PSC	ZAR			
SC	ZAR			
YR	ZAR			
YQ	ZAR			
TOTAL	ZAR			

(25)

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2.2 Complete the missing details in the shaded areas of the ETKT below. Form of payment: Diners Club 2345876098234845 exp 01/25.

NAME: DUNGELO/SIPHELELE ETKT ITINERARY/RECEIPT

EXPRESS TRAVEL 16MAY2020 IATA: 772 5490 8

TICKET NO: 08353627836453 PLACE OF ISSUE: NELSPRUIT/ZA

ISSUED BY: SA REF:SGD253/1G

FARE: TAX: TAX: TAX:

TOTAL:

FOP:

NLP SA

CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE

CARRIER	FLIGHT	DATE	FROM	TO	TIME	STATUS	FARE BASIS	ALLOW	NVB	NVA
SA	1298	10JUN	NLP	JNB	0500	OK				
SA	309	13JUN	JNB	DUR	0900	OK				
SA	634	14JUN	DUR	NLP	1800	OK				

	ZAR				

(20)

2.3 Complete the CREDIT CARD CHARGE FORM for this ticket. Mrs Dungelo would like the payment over 18 months, and the approval code is TKD546.

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I ACKNOWLEDGE RECEIPT OF TICKET(S) AND/OR COUPONS FOR RELATED CHARGES DESCRIBED HEREON AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES AS SHOWN ON SUCH TICKETS AND/OR COUPONS. PAYMENT IN FULL TO BE MADE WHEN BILLED OR IN EXTENDED PAYMENTS IN ACCORDANCE WITH STANDARD POLICY OF COMPANY ISSUING CARD AND AS REFLECTED IN APPLICABLE TARIFFS X	**STANDARD CREDIT CARD CHARGE FORM**			DATE AND PLACE OF ISSUE
	AIRLINE NUMERIC CODE	2. AGENT & CONTRACTOR COPY		
	DATE OF ISSUE	IF EXTENDED PAYMENT DESIRED, CIRCLE NUMBER OF MONTHS 6 12 24 ___		
NAME OF PASSENGER IF DIFFERENT FROM CARDHOLDER	OTATO NO.	CONNECTION OF PASSENGER WITH SUBSCRIBER	APPROVAL CODE	

COMPLETE ROUTING	FARE BASIS	CARRIER	AIRLINE	FORM	SERIAL NO.	CHECK DIGIT

		TICKETS NOT TRANSFERABLE **No Cash Refunds**	
		CREDIT CARD CODE	
CURR.	FARE	TOTAL	CUSTOMER FILE REFERENCE
CURR.	TAX		
CURR	EQUIV. AMT PD		

SCCCFY2K

V1 –

V2 –

V3 –

(15)

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2.4 Show the TAT entry for a child.

(5)
[65]

QUESTION 3

You are working for Tugela Falls Travel in Cape Town. Today is 18 July 2020. Mrs Sally holds the following ticket.

TKT: 08363892017433 NAME: FORD/SALLY MRS
ISSUED: 11JUNE20 FOP: CA7564937405843
GO-AWAY TRAVEL-GEORGE PLATING CARRIER: SA
IATA:77257437

USE	CR	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	FARE CPN
USED	SA	877	Y	12JUN	GRJCPT	0600	OK	Y	1
OPEN	SA	878	Y	20JUN	CPTGRJ	2000	OK	Y	2

FARE ZAR1760 TAX 264.00ZV TAX 95.00ZA TAX 292.00XT
TOTAL ZAR2411
RMKS -

GRJ SA CPT880.00SA GRJ880.00ZAR1760.00END XTEV12.00 YR280.00
RLOC 1G/KD236

Mrs Sally Ford has travelled GRJ/CPT and is changing the second coupon according to the details below:

SA7464	Y	03JUL	CPTJNB	HK1	1500	1700
SA7465	Y	08JUL	JNBGRJ	HK1	0900	1120

3.1 Recalculate the fare and work out the difference.

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OLD FARE CALCULATION

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR	ZAR	
TOTAL	ZAR	

NEW FARE CALCULATION

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR	ZAR	
TOTAL	ZAR	

NEW FARE		OLD FARE		FARE DIFF	
NEW VAT		OLD VAT		VAT DIFF	
NEW PSC		OLD PSC		PSC DIFF	
NEW SC		OLD SC		SC DIFF	
NEW YQ/YR		OLD YQ/YR		YQ/YR DIFF	
				TOTAL	

[15]

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QUESTION 4

Mr John Cole is the coach of Amanzimtoti Football Club. He made the following reservation to travel to Johannesburg with his club for a Football Challenge Competition.

DR36475/1G		10MAY				
BA476	B	22MAY	DURJNB	HK18	0600	0810
BA478	B	28MAY	JNBDUR	HK18	1900	2115

4.1 Calculate the fare per passenger.

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YQ	ZAR	
TOTAL	ZAR	

(10)

4.2 Calculate the deposit that is required for the team. Mr Cole will need to pay a 30% deposit to secure the above reservation.

Payment details: American Express 3648392648893756 01/25. Straight payment.

(5)

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4.3 Complete the SHADED details of the EMD below.

EMD	083 5347650968
TYPE	Check and enter
POI	Check and enter
DOI	10 MAY 2020
IOI	77283645
LOC	DR36475/1G
RFIC	Check and enter
RFISC	Check and enter
ZAR	Group deposit required as calculated previously

EMD –	TYPE –	SYS –	LOC –
DOM	POI –	DOI –	IOI –
PAX –			
RFIC –			
REMARKS –			
CPN - 1	RFISC –		VALUE –
PRESENT AT –			PRESENT TO –
ICW			DESCR – GROUP DEPOSIT
FARE –		ZAR	
EXCH VAL		ZAR	RFND VAL
TAX –			
TOTAL		ZAR	
/FC			
FP			

(15)

4.4 Complete the table below:

SERVICE	RFIC	RFISC
Firearms		
Lounge access		
Wheelchair (WCHR)		
Kosher meal		
Oxygen		

(10)
[40]

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QUESTION 5

5.1 Refer to the fare extract in ADDENDUM G to calculate the PEX airfare based on rule A021 for BOTH Mr Stevens and his son.

FER75/1A 23MAR

1. STEVENS/ISAAC MR 2. STEVENS/JAMES*CHD

MK354	S	04APR	DURMRU	HK2	1650	1930
SA355	S	17APR	MRUDUR	HK2	0800	1100

FROM/TO	CARRIER	ADULT	CHILD

(15)

5.2 Issue the portion of the documents below for the CHILD.
Form of payment: American Express 6453 8576 3746 8797 exp 10/23.

5.2.1

FARE	**TAX**	**TAX**	**TAX**	**TOTAL**
FORM OF PAYMENT				
DUR MK MRU				
	ZAR			

(15)

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5.2.2

FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW

(10)
[40]

TOTAL SECTION B: 160
GRAND TOTAL: 200

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ADDENDUM A

BRITISH AIRWAYS FARES

	JNB-CPT						JNB-DUR					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C	1900	3800	1280	2550	190	380	1210	2420	820	1630	130	250
VAT	266	532	179.20	357	26.60	53.20	169.40	338.80	114.80	228.20	18.20	35
Y	1500	3000	1010	2010	150	300	900	1800	610	1210	90	180
VAT	210	420	141.40	281.40	21	42	126	252	85.40	169.40	12.60	25.20
B	1200	2400	810	1610	120	240	700	1400	470	940	70	140
VAT	168	336	113.40	225.40	16.80	33.60	98	196	65.80	131.60	9.80	19.60
H		2000		1340		200		1080		730		110
VAT		280		187.60		28		151.20		102.20		15.40
K		1620		1090		170		820		550		90
VAT		226.80		152.60		23.80		114.80		77		12.60
V		1250		840		130		620		420		70
VAT		175		117.60		18.20		86.80		58.80		9.80

	JNB-PLZ						DUR-CPT					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C	1540	3080	1040	2070	160	310	1900	3800	1010	2010	150	300
VAT	215.60	431.20	145.60	289.80	22.40	43.40	210	420	141.40	281.40	21	42
Y	1200	2400	810	1610	120	240	1500	3000	1010	2010	150	300
VAT	168	336	113.40	225.40	16.80	33.60	210	420	141.40	281.40	21	42
B	1000	2000	670	1340	100	200	1200	2400	810	1610	120	240
VAT	140	280	93.80	187.60	14	28	168	336	113.40	225.40	17	33.60
H		1550		1040		160		2000		1340		200
VAT		217		145.60		22.40		280		187.60		28
K		1260		850		130		1620		1090		170
VAT		176.40		119		18.20		226.80		152.60		23.80
V		1060		720		110		1250		840		130
VAT		148.40		100.80		15.40		175		117.60		18.20

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ADDENDUM B
BRITISH AIRWAYS FARE RULES

	C-CLASS	Y-CLASS	B-CLASS	H-CLASS	K-CLASS	V-CLASS
Application	One-way/Return/ Circle or open jaw trip.	One-way/Return/ Circle or open jaw trip.	One-way/Return/ Circle or open jaw trip.	Return/Circle trip	Return/Circle trip	Return/Circle trip
Change in reservation	Any time, subject to seat availability	None	Provided B class is available and change takes place at least 7 days prior to departure.	Provided H class is available and change takes place at least 10 days prior to departure, as well as min stay being complied with.	Provided K class is available and change takes place at least 14 days prior to departure, as well as min stay being complied with.	Provided V class is available and change takes place at least 21 days prior to departure, as well as min stay being complied with.
Minimum stay	none	none	none	3 days	1 Saturday night	1 Saturday night
Maximum stay	1 year	1 year	6 months	6 months	6 months	6 months
Advance purchase	none	none	7 days prior to departure	10 days prior to departure	14 days prior to departure	21 days prior to departure
Ticketing	2 days prior to departure	5 days prior to departure	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation
Endorsement	none	none	Non-endorsable	Non-endorsable	Non-endorsable	Non-endorsable
Cancellations and refunds	Admin fee of ZAR100 plus ZAR14 VAT applies	Admin fee of ZAR100 plus ZAR14 VAT applies	Anytime 25%	Before departure: 25% After departure: no refund	Before departure: 25% After departure: no refund	Before departure: 25% After departure: no refund
Child/infant	Child: 67% of adult fare Infant: 10% of adult fare	Child: 67% of adult fare Infant: 10% of adult fare	Child: 67% of adult fare Infant: 10% of adult fare	Child: 67% of adult fare Infant: 10% of adult fare	Child: 67% of adult fare Infant: 10% of adult fare	Child: 67% of adult fare Infant: 10% of adult fare
Open sectors	Permitted	Permitted. If class not available on rebooking, must be upgraded to next highest available fare	Permitted. If class not available on rebooking, must be upgraded to next highest available fare. New flight res must be 7 days in advance	Not permitted	Not permitted	Not permitted
Fare basis	COW	Y	BOW	HRT	KRT	VR

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ADDENDUM C

SAA FARES

FROM	TO	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
BFN	CPT		1170	1060	830	900R		
	DUR		1140	1030	850	1260R	800R	
	ELS		1490	1360	1130	1650R	1080R	
	JNB		780	700	540	600R		
	PLZ		1250		940	1380R	880R	
CPT	DUR	1840	1390	1140		1620R		1250R
	ELS		1200	1100	850	920R		
	GRJ		880		680	980R	720R	
	HDS		1430	1080	830			1250R
	JNB	1840	1390	1140		1620R		
	KIM		1390	1250	1040	1530R	1010R	
	PLZ	1080	850	710	560	860R	600R	
	MBD		1430	1080	830			
	UTN		1390	1250	1040	1530R	1010R	
DUR	ELS		890	810	630	680R		
	GRJ		1210		940	1700R	1130R	
	JNB	1160	820	650		820R		620R
	NLP		1170	1060	880	1290R	840R	
	PZB		170					
	PLZ	1140	900	750	590	920R	660R	
	ULD		170					
ELS	JNB	1350	1020	830	700	1180R	860R	
	PLZ	800	680		510	740R	430R	
GRJ	JNB	1600	1210			1320		1040R
JNB	HDS		1010					
	KIM		920	840	660	700R		
	MGH		850	760	640	930R	590R	
	NLP	1170	880	810	680	980R		840R
	PHW		980	880	740	1080R	660R	
	PTG		880	810	680	980R	720R	
	PZB		840	660	480	800R	650R	
	PBZ		1040					
	PLZ	1480	1120	950		1260R		1060R
	RCB		840	770	590	630R		
	NTY		520	480	390	570R	320R	
	UTT		1280	950	850	1410R	920R	
	UTN		1400	1260	1060	1540R	1010R	
PZB	ULD		170					

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ADDENDUM D
SAA FARE RULES

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Application	Fares apply to business class. Seating may be prearranged.	Fares apply to economy class only.	Tourist K-class. One-way fares.	Super Saver Fares apply in the economy class and can be sold for one way (OW). Seats are limited.	Fares apply within South Africa, subject to T-class seat availability on SA services. Only round-trip journeys permitted.	Fares apply within South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted.	Fares apply within South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted.
Children and infants fares	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare	Accompanied children 2–11: charge 67% of fare Infant under 2 without a seat: charge 10% of fare
Minimum stay					Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.
Maximum stay	1 year from departure	1 year from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure
Advance Purchase	N/A	N/A	N/A	14 days	14 days	21 days	21 days
Reservations/ Ticketing			Reservations are required for all sectors. Ticketing must be completed within 48 hours after reservations are made.	Reservations are required for all sectors. Ticketing/ payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waitlist not permitted.	Reservations are required for all sectors. Ticketing/ payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waitlist not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure, whichever is earlier. Waitlist not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure, whichever is earlier. Waitlist not permitted.

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ADDENDUM D (Continued)

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Ticket entries			The original and reissued ticket must be annotated: NONEND/NONREF in the endorsement box.	The original and reissued ticket must be annotated: NONEND/NONREF in the endorsement box.	The original and reissued ticket must be annotated: NONEND/NONREF in the endorsement box.	The original and reissued ticket must be annotated: NONREF in the form of payment box and NOEND/NONTRANS and VLD FLIGHTS SHOWN ONLY in the endorsement box.	The original and reissued ticket must be annotated: NONEND/NONREF in the endorsement box.
Cancellation and refunds	A refund will be made to an amount equal to the unused portion of the ticket less administration.	A refund will be made to an amount equal to the unused portion of the ticket less administration.	Penalty 25%. Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided K-class seats are available and the change takes place at least 3 days before departure. Rerouting not permitted. Standbys permitted only on day of departure.	Penalty 25% for cancel/no-show. Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided H-class seats are available and the change takes place at least 14 days before departure. Rerouting not permitted. Standbys permitted only on day of departure.	Penalty 25% for cancel/no-show/ refund Complete journey (both sectors) must be upgraded to the next higher applicable return fare. No change in reservation permitted at any time. No refund on a partially used ticket. Standbys permitted on day of departure only. Rerouting not permitted.	Penalty 25%. Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 7 days before departure. Rerouting not permitted. There will be no refund on a partially used ticket.	Ticket is 100% non-refundable when cancelled completely. A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 21 days before departure. No refund on a partially used ticket. Rerouting not permitted. Standbys at any time not permitted.

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ADDENDUM E

AIRPORT TAXES

COUNTRY	TAX CODE	DOMESTIC TICKET	INTERNATIONAL TICKET	NOTES
BOTSWANA	BW	ZAR15 (BWP10)	ZAR42 (BWP25)	Exempt Inf
KENYA	KE	ZAR43 (KES300)		
	TU		ZAR140 (USD20)	Exempt Inf
MADAGASCAR	HY		ZAR55 (USD8)	Exempt Inf and transfers
	TZ		ZAR207 (USD30)	
MALAWI	LD		ZAR207 (USD30)	Exempt Inf
MAURITIUS	MU		ZAR188 (MUR500)	Exempt Inf
NAMIBIA	NA	ZAR40 (NAD40)	Flights to SACU countries ZAR100 (NAD100) Flights to other countries ZAR200 (NAD200)	Exempt Inf SACU countries Botswana Lesotho South Africa Swaziland
SOUTH AFRICA	ZA	ZAR52 Ex JNB ZAR48 Ex CPT, DUR ZAR47 Ex BFN, ELS, GRJ KIM, MGH,PBZ,RCB PHW,PLZ,PTG,PZB UTN, UTT ZAR110 Ex HDS ZAR78 Ex NLP/MQP	Regional flights ZAR100 International flights ZAR131	Exempt Inf Regional (from SA to): Botswana Lesotho Namibia Swaziland
	EV	ZAR6 per departure from SA airport	ZAR6 per departure from SA airport	
	WC		Regional flights: ZAR55 International flights: ZAR110	Exempt Inf
UGANDA	UL	ZAR20 (UGX3000)	ZAR280 (USD40)	Exempt Inf
ZIMBABWE	CB	ZAR35 (USD5)	ZAR210 (USD30)	Exempt Inf and transfers

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ADDENDUM F

AIRLINE TAXES

AIRLINE	TAX CODE	CHARGE	NOTES
BA	YQ	ZAR133 (USD19)	Payable per flight per passenger. No exemptions.
SA	YR	ZAR140 (USD20)	Payable per flight per passenger. No exemptions.

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ADDENDUM G

MRU (MAURITIUS)				
*F	5820	922.85	A001	EH
*J	4610	730.99	A002	EH
*Y	4040	640.60	A003	EH
YEE3M	5720	907.00	A014	EH
YKPX1M	3730	591.45	A021	EH

A.021
SPECIAL EXCURSION (PEX) FARES FROM S/AFR TO COMOROS/MAURITIUS/REUNION

The fares are subject to the provisions hereof and Standard Conditions G100

1. APPLICATION
A. 1. Economy class round, circle trip special excursion (PEX) fares from South Africa to Comoros, Mauritius, Reunion

4. CHILDREN'S AND INFANTS' FARES
A. 1. Children: 67% of the applicable adult fare.

7. MINIMUM STAY
A. 6 days

9. MAXIMUM STAY
A. One month

10. EXTENSION OF VALIDITY
A. Not permitted

11. STOPOVERS
A. Permitted
Exception: to Comoros, Reunion
1) One permitted
2) One additional permitted at a charge of ZAR200

12. ROUTING
A. 1) To Comoros, Reunion: to/from Durban via Johannesburg: only permitted in one direction
2) To Mauritius:
Johannesburg-Mauritius-Johannesburg
Durban-Mauritius-Durban
Johannesburg-Mauritius-Durban-Johannesburg or v.v.
Durban-Mauritius-Johannesburg-Durban or v.v.

14. CONSTRUCTION AND COMBINATIONS
A. Combinations only permitted with domestic fares.

19. REFUND FOR CANCELLATION AND NO-SHOW
A. 1. Before departure: refund the fare paid less 25%
2. After departure: no refund
3. The non-refundable amount may be used as credit towards payment of any higher applicable fare. The original non-refundable amount remains non-refundable; the new ticket and any subsequent reissues must be annotated: NONREF/PEX.

20. REBOOKING AND REROUTING
A. 1. Permitted at a charge of ZAR200 per transaction: such transaction must be made not later than the day of the flight being changed.

31. FARE BASIS/TICKET DESIGNATOR
YKPX1M

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