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higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1610**(E)**(M29)H

NATIONAL CERTIFICATE

TRAVEL SERVICES N5

(22030145)

29 May 2019 (X-Paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Candidates may use their DTT Manual and/or textbooks, Fares within Africa handouts, student portfolio containing class notes, maps, brochure guides, case studies, assignments and tests, and a pocket calculator.

This question paper/answer book consists of 13 pages and eight addenda of 9 pages.

EXAMINATION NUMBER: | | | | | | | | | | | | | |

TO BE COMPLETED BY MARKER

TOTAL MARKS OBTAINED: | | **PERCENTAGE** | |

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
TRAVEL SERVICES N5
TIME: 3 HOURS
MARKS: 200

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions.
2. Read ALL the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. This is an OPEN-BOOK EXAMINATION, but individual work is required.
5. ALL the questions must be answered on the QUESTION PAPER.
6. Show ALL calculations. VAT is 15%. (Show decimals after the comma. Do NOT round off.)
7. Documents must be completed in BLUE or BLACK PEN. No TIPPEX is allowed on documents.
8. Candidates may request extra copies of answer sheets from invigilators, but at their own risk of running out of time.
9. Write neatly and legibly.

TO BE COMPLETED BY THE MARKER

QUESTION NUMBER	MARKS PER QUESTION
QUESTION 1	
QUESTION 2	
QUESTION 3	
QUESTION 4	
QUESTION 5	
TOTAL	

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QUESTION 1

1.1 Complete the table below by filling in the missing country, city or code. Write only the answer next to the question number (1.1.1–1.1.10).

COUNTRY	CITY	CODE
1.1.1	Lubumbashi	1.1.2
1.1.3	1.1.4	ABJ
Cape Verde Islands	1.1.5	1.1.6
1.1.7	Kasane	1.1.8
1.1.9	1.1.10	NLA

(10)

1.2 Give the codes of the following cities/airports. Write only the answer next to the question number (1.2.1–1.2.10).

CITY/AIRPORT	CODES
Margate	1.2.1
Upington	1.2.2
Malelane	1.2.3
Ulundi	1.2.4
Sun City	1.2.5
East London	1.2.6
Pietermaritzburg	1.2.7
Skukuza	1.2.8
Lanseria	1.2.9
Polokwane	1.2.10

(10)

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1.3 Give THREE standing committees of IATA.

(3)

1.4 Give THREE aims of IATA.

(3)

1.5 Explain each of the following freedoms of the air:

1.5.1 First freedom

1.5.2 Second freedom

(2 × 2) (4)

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1.6 Decode the following airline codes. Write only the answer next to the question number (1.6.1–1.6.6).

AIRLINE CODES	DECODE
BP	1.6.1
DT	1.6.2
ET	1.6.3
HM	1.6.4
TM	1.6.5
QM	1.6.6

(6)

1.7 Give the codes of each of the following credit cards:

1.7.1 Visa

_____

1.7.2 American Express

_____

1.7.3 Diners Club

_____

1.7.4 Master Card

_____

(4 × 1) (4)

[40]

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QUESTION 2

Today is 13 January 2019. You work for Famba Travel IATA No 7725437659 in Cape Town. You made the following bookings for Mr Joseph Black and his two sons, 16-year-old Samuel and 18-month-old Valentine.

1. SA346	Y	14 FEB	CPT BFN	HK2	0900	1010
2. SA1002	Y	17 FEB	BFN DUR	HK2	0600	0700
3. SA8324	Y	21 FEB	DUR PZB ARNK	HK2	0800	0820
4. SA381	Y	01 MAR	RCB JNB	HK2	1700	1730
7. BA216	B	05 MAR	JNB PLZ	HK2	0900	1100
8. SA806	H	10 MAR	PLZ CPT	HK2	1900	1945

2.1 Refer to ADDENDA A–F and calculate the fare for the adult, child and infant.

FROM/TO				
	CARR	**ADULT**	**CHILD**	**INFANT**
FARE	ZAR			
ROUNDED FARE	ZAR			
VAT	ZAR			
PSC	ZAR			
SC	ZAR			
YR	ZAR			
YQ	ZAR			
TOTAL	ZAR			

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2.2 Issue the portion of the ticket below for the child. Form of payment – Diners Club 3645474493837464. Expiry date 12/23. Booking reference DA647/1G.

FORM OF PAYMENT					
FARE	EQUIV FARE PD	TAX	TAX	TAX	
TOTAL	CURRENCY	CASH COLLECTION	CREDIT BALANCE	COMM RATE	TAX AMOUNT

(12)

2.3 Show the TAT entry for an adult.

(8)

2.4 Complete the CREDIT CARD CHARGE FORM for the child. Mr Joseph Black would like the payment over 24 months. The approval code is JG134.

I ACKNOWLEDGE RECEIPT OF TICKET(S) AND/OR COUPONS FOR RELATED CHARGES DESCRIBED HEREON AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES AS SHOWN ON SUCH TICKETS AND/OR COUPONS. PAYMENT IN FULL TO BE MADE WHEN BILLED OR IN EXTENDED PAYMENTS IN ACCORDANCE WITH STANDARD POLICY OF COMPANY ISSUING CARD AND AS REFLECTED IN APPLICABLE TARIFFS

X

STANDARD CREDIT CARD CHARGE FORM

AIRLINE NUMERIC CODE

2. AGENT & CONTRACTOR COPY

DATE AND PLACE OF ISSUE

DATE OF ISSUE

IF EXTENDED PAYMENT DESIRED, CIRCLE NUMBER OF MONTHS

6 12 24 ___

NAME OF PASSENGER IF DIFFERENT FROM CARDHOLDER

OTATO NO.

CONNECTION OF PASSENGER WITH SUBSCRIBER

APPROVAL CODE

COMPLETE ROUTING	FARE BASIS	CARRIER	AIRLINE	FORM	SERIAL NO.	CHECK DIGIT

TICKETS NOT TRANSFERABLE
No Cash Refunds

CREDIT CARD CODE

CURR.	FARE	TOTAL	CUSTOMER FILE REFERENCE
CURR.	TAX		
CURR	EQUIV. AMT PD		

SCCCFY2K

(15)

[75]

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QUESTION 3

Today is 18 May 2019. You work for Siyazungeza Travel in Polokwane. You have made the following reservation for Mr Moodley and his group 'The Fountain' to travel to Johannesburg for music competitions.

KD 265/1A		18 MAY				
SA1564	H	25 MAY	PTGJNB	HK10	0600	0630
SA1565	H	27 MAY	JNBPTG	HK10	1600	1800

3.1 Refer to ADDENDA C–F and calculate the fare per passenger.

FROM/TO		
	CARR	**FARE CALC**
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR	ZAR	
TOTAL	ZAR	

(10)

3.2 Calculate the fare for the whole team.

(2)

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The group will need to pay a 35% deposit to secure the above reservation. Mr Moodley will pay with his American Express credit card 8746390274645385947. Expiry date 01/24.

3.3 Calculate the deposit that Mr Moodley will need to pay.

(3)

3.4 Issue the EMD below by completing only the sections in bold.

EMD	083 8493 642856 4
TYPE	Check and enter
POI	Check and enter
DOI	18 MAY 2019
IOI	772948576
LOC	KD 265/1A
RFIC	Check and enter
RFISC	Check and enter
ZAR	Group deposit required as previously calculated.

EMD **-**	TYPE –	SYS -	LOC -
DOM	POI -	DOI –	IOI –
PAX-			
RFIC –			
REMARKS –			
CPN - 1	RFISC **-**		VALUE –
PRESENT AT –			PRESENT TO -
ICW			DESCR - GROUP DEPOSIT
FARE -		ZAR	
EXCH VAL		ZAR	RFND VAL
TAX -			
TOTAL		**ZAR:**	
/FC			
FP:			

(15)

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QUESTION 4

Today is 22 April 2019. Mrs Tshabalala comes to your office with the following ticket.

FROM/TO			ENDORSEMENT /RESTRICTION (CARBON)				ORIGIN/DESTINATION				AUDIT COUPON PLACE OF ISSUE-AGENCY			
CPT	CARR	FARE CALC	XT 18.00EV 420.00YR				CPT CPT							
							BOOKING REFERENCE							
GRJ	SA	880.00	NAME OF PASSENGER NOT TRANSFER		DATE OF ISSUE		ISSUED IN EXCHANGE FOR				XAVIER TRAVEL CAPE TOWN 77246573			
DUR	SA	900.00	TSHABALALA SANNAH MRS		10 APR 19									
CPT	SA	1390.00	CONJUNCTION TICKETS		ORIGINAL ISSUE AIRLINE FORM SERIAL NO. PLACE DATE SGENT'S NUMERIC CODE									
			X/O	GOOD FOR SALE	CARRIER	FLIGHT/CLASS	DATE	TIME	STATUS	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW	BAGGAGE CK/UNCK
				FROM CAPE TOWN	SA	673 Y	16APR	1600	OK	Y		16APR	PC	PCS / WT
				TO GEORGE	SA	765 Y	20APR	0900	OK	Y		16APR	PC	PCS / WT
				TO DURBAN	SA	256 Y	24APR	1300	OK	Y		16APR	PC	PCS / WT
				TO CAPE TOWN	V	O I	D	--------	---------	----------	--------	---------	-----	PCS / WT
				TO VOID----------	TOUR CODE				PASSENGER TICKET AND BAGGAGE CHECK-ISSUED BY					
				FORM OF PAYMENT					SOUTH AFRICAN AIRWAYS					
TOTAL FARE CALC	ZAR3170.00		AX3647364548926473647											
FARE	ZAR3170.00		EQUIV.FARE PD		TAX 475.50ZV		TAX 143.00ZA		TAX 436.00XT		CPN	AIRLINE CODE	FORM AND SERIAL NUMBER	CK
TOTAL	ZAR 4192		CURRENCY ZAR	CASH / COLLECTION	CREDIT BALANCE 3170.00		COMM RATE 1		TAX AMOUNT 1054.50			083	6289547593	7

Mrs Tshabalala is in Durban. She would like to go to Johannesburg before returning to Cape Town. You have made the following amendments:

SA420 Y DUR JNB 24APR HK1 0900 1010
SA421 Y JNB CPT 30 APR HK1 1200 1310

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EXAMINATION NUMBER: | | | | | | | | | | | | | |

4.1 Recalculate the fare and work out the difference.

OLD FARE CALCULATION

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAL	ZAR	

NEW FARE CALCULATION

FROM/TO		
	CARR	FARE CALC
FARE	ZAR	
VAT	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAL	ZAR	

NEW FARE		OLD FARE		FARE DIFF	
NEW VAT		OLD VAT		VAT DIFF	
NEW PSC		OLD PSC		PSC DIFF	
NEW SC		OLD SC		SC DIFF	
NEW YQ/YR		OLD YQ/YR		YQ/YR DIFF	
				TOTAL	

(15)

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4.2 Reissue the e-ticket below, by completing the missing information. They will pay the additional amount if applicable in cash.

NAME: MRS SANNAH TSHABALALA ETKT ITINERARY/RECEIPT

AGENCY NAME: FOCUS TRAVEL 22APR2019 IATA:772 35243 2

TICKET NO: 0836289547835 2 PLACE OF ISSUE: DURBAN

ISSUED BY: SA REF: RTG2340

FARE: TAX: TAX:
TAX: TOTAL:

FOP:

CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE

CARRIER	FLIGHT	DATE	FROM	TO	TIME	STATUS	FARE BASIS	ALLOW	NVB	NVA
SA	**420**	**24APR**	**DUR**	**JNB**	**0900**	**OK**	**Y**			
SA	**421**	**30APR**	**JNB**	**CPT**	**1200**	**OK**	**Y**			

(15)
[30]

QUESTION 5

Today is 14 June 2019.You work for Ushaka Travel in Durban. You have made the following reservation:

TRH365/1A 14JUN USHAKA TRAVEL
1. BOTHA ADELAIDE MRS 2. BOTHA VINCENT*CHD
3. BOTHA SAUL*INF

SA302 Y 16 JUL DUR MRU HK2 1300 1600
MK423 Y 24 JUL MRU DUR HK2 1700 2000

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5.1 Refer to ADDENDUM G and calculate the airfare, including taxes for a child using Rule A021

FROM/TO	CARRIER	FARE

(10)

5.2 Issue the portion of the document below.

NOT GOOD FOR PASSAGE	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW
FROM				
TO				
TO				
TO				

(10)

5.3 Show the TAT ENTRY for the child.

(5)
[25]

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ADDENDUM A

BRITISH AIRWAYS FARES

	JNB-CPT						JNB-DUR					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C	1900	3800	1280	2550	190	380	1210	2420	820	1630	130	250
VAT	266	532	179.20	357	26.60	53.20	169.40	338.80	114.80	228.20	18.20	35
Y	1500	3000	1010	2010	150	300	900	1800	610	1210	90	180
VAT	210	420	141.40	281.40	21	42	126	252	85.40	169.40	12.60	25.20
B	1200	2400	810	1610	120	240	700	1400	470	940	70	140
VAT	168	336	113.40	225.40	16.80	33.60	98	196	65.80	131.60	9.80	19.60
H		2000		1340		200		1080		730		110
VAT		280		187.60		28		151.20		102.20		15.40
K		1620		1090		170		820		550		90
VAT		226.80		152.60		23.80		114.80		77		12.60
V		1250		840		130		620		420		70
VAT		175		117.60		18.20		86.80		58.80		9.80

	JNB-PLZ						DUR-CPT					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C	1540	3080	1040	2070	160	310	1900	3800	1010	2010	150	300
VAT	215.60	431.20	145.60	289.80	22.40	43.40	210	420	141.40	281.40	21	42
Y	1200	2400	810	1610	120	240	1500	3000	1010	2010	150	300
VAT	168	336	113.40	225.40	16.80	33.60	210	420	141.40	281.40	21	42
B	1000	2000	670	1340	100	200	1200	2400	810	1610	120	240
VAT	140	280	93.80	187.60	14	28	168	336	113.40	225.40	17	33.60
H		1550		1040		160		2000		1340		200
VAT		217		145.60		22.40		280		187.60		28
K		1260		850		130		1620		1090		170
VAT		176.40		119		18.20		226.80		152.60		23.80
V		1060		720		110		1250		840		130
VAT		148.40		100.80		15.40		175		117.60		18.20

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ADDENDUM B
BRITISH AIRWAYS FARE RULES

	C-CLASS	Y-CLASS	B-CLASS	H-CLASS	K-CLASS	V-CLASS
Application	One-way/Return/Circle or open jaw trip.	One-way/Return/Circle or open jaw trip.	One-way/Return/Circle or open jaw trip.	Return/Circle trip	Return/Circle trip	Return/Circle trip
Change in reservation	Any time, subject to seat availability	None	Provided B class is available and change takes place at least 7 days prior to departure.	Provided H class is available and change takes place at least 10 days prior to departure, as well as minimum stay being complied with.	Provided K class is available and change takes place at least 14 days prior to departure, as well as minimum stay being complied with.	Provided V class is available and change takes place at least 21 days prior to departure, as well as minimum stay being complied with.
Minimum stay	None	None	None	3 days	1 Saturday night	1 Saturday night
Maximum stay	1 year	1 year	6 months	6 months	6 months	6 months
Advance purchase	None	None	7 days prior to departure	10 days prior to departure	14 days prior to departure	21 days prior to departure
Ticketing	2 days prior to departure	5 days prior to departure	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation
Endorsement	None	None	Non-endorsable	Non-endorsable	Non-endorsable	Non-endorsable
Cancellations and refunds	Administration fee of ZAR100 plus ZAR14 VAT applies	Administration fee of ZAR100 plus ZAR14 VAT applies	Anytime 25%	Before departure 25% After departure – no refund	Before departure 25% After departure- no refund	Before departure 25% After departure- no refund
Child/ Infant	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare
Open sectors	Permitted	Permitted. If class not available on rebooking, must be upgraded to next highest available fare.	Permitted. If class not available on rebooking, must be upgraded to next highest available fare-new flight res must be 7 days in advance	Not permitted	Not permitted	Not permitted
Fare basis	COW	Y	BOW	HRT	KRT	VR

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ADDENDUM C

SAA FARES

FROM	TO	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
BFN	CPT		1170	1060	830	900R		
	DUR		1140	1030	850	1260R	800R	
	ELS		1490	1360	1130	1650R	1080R	
	JNB		780	700	540	600R		
	PLZ		1250		940	1380R	880R	
CPT	DUR	1840	1390	1140		1620R		1250R
	ELS		1200	1100	850	920R		
	GRJ		880		680	980R	720R	
	HDS		1430	1080	830			1250R
	JNB	1840	1390	1140		1620R		
	KIM		1390	1250	1040	1530R	1010R	
	PLZ	1080	850	710	560	860R	600R	
	MBD		1430	1080	830			
	UTN		1390	1250	1040	1530R	1010R	
DUR	ELS		890	810	630	680R		
	GRJ		1210		940	1700R	1130R	
	JNB	1160	820	650		820R		620R
	NLP		1170	1060	880	1290R	840R	
	PZB		170					
	PLZ	1140	900	750	590	920R	660R	
	ULD		170					
ELS	JNB	1350	1020	830	700	1180R	860R	
	PLZ	800	680		510	740R	430R	
GRJ	JNB	1600	1210			1320		1040R
JNB	HDS		1010					
	KIM		920	840	660	700R		
	MGH		850	760	640	930R	590R	
	NLP	1170	880	810	680	980R		840R
	PHW		980	880	740	1080R	660R	
	PTG		880	810	680	980R	720R	
	PZB		840	660	480	800R	650R	
	PBZ		1040					
	PLZ	1480	1120	950		1260R		1060R
	RCB		840	770	590	630R		
	NTY		520	480	390	570R	320R	
	UTT		1280	950	850	1410R	920R	
	UTN		1400	1260	1060	1540R	1010R	
PZB	ULD		170					

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ADDENDUM D

SAA FARE RULES

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Application	Fares apply to business class. Seating may be prearranged.	Fares apply to economy class only.	Tourist-K –class One-way fares	Super Saver Fares apply in the economy class and can be sold for one way (OW). Seats are limited	Fares apply in South Africa, subject to T-class seat availability on SA services. Only round-trip journeys permitted	Fares apply in South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted	Fares apply in South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted
Children and infant fares	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare
Minimum stay					Return travel from the last stopover must commence no earlier than the first Sunday after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sunday after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sunday after departure from the fare origin.
Maximum stay	1 year from departure	1 year from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure
Advanced purchase	N/A	N/A	N/A	14 days	14 days	21 days	21 days
Reservations/ Ticketing			Reservations are required for all sectors. Ticketing must be completed within 48 hours after reservations have been made.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waiting list not permitted.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waiting list not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waiting list not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waiting list not permitted.

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CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Ticket entries			The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONREF in the form of payment box and NOEND/NONTRANS and VLD FLIGHTS SHOWN ONLY in the endorsement box.	The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.
Cancellation and refunds	A refund will be made to an amount equal to the unused portion of the ticket less administration.	A refund will be made to an amount equal to the unused portion of the ticket less administration.	Penalty 25% Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided K-class seats are available and the change takes place at least 3 days before departure. Rerouting not permitted. Standbys permitted only on day of departure	Penalty 25% for cancelation/no show Upgrading permitted to the next higher fare A change in reservation in the same booking class is permitted provided H-class seats are available and the change takes place at least 14 days before departure. Rerouting not permitted. Standbys permitted only on day of departure	Penalty 25% for cancel/ no show/refund Complete journey (both sectors) must be upgraded to the next higher applicable return fare No change in reservation permitted at any time No refund on a partially used ticket Standbys permitted on day of departure only Rerouting not permitted	Penalty 25% Upgrading permitted to the next higher fare A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 7 days before departure. Rerouting not permitted There will be no refund on a partially used ticket	Ticket is 100% non-refundable when cancelled completely A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 21 days before departure No refund on a partially used ticket Rerouting not permitted Standbys not permitted at any time

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ADDENDUM E

AIRPORT TAXES

COUNTRY	TAX CODE	DOMESTIC TICKET	INTERNATIONAL TICKET	NOTES
BOTSWANA	BW	ZAR15 (BWP10)	ZAR42 (BWP25)	Exempt Inf
KENYA	KE	ZAR43 (KES300)		
	TU		ZAR140 (USD20)	Exempt Inf
MADAGASCAR	HY		ZAR55 (USD8)	Exempt Inf and transfers
	TZ		ZAR207 (USD30)	
MALAWI	LD		ZAR207 (USD30)	Exempt Inf
MAURITIUS	MU		ZAR188 (MUR500)	Exempt Inf
NAMIBIA	NA	ZAR40 (NAD40)	Flights to SACU countries ZAR100 (NAD100) Flights to other countries ZAR200 (NAD200)	Exempt Inf SACU countries Botswana Lesotho South Africa Swaziland
SOUTH AFRICA	ZA	ZAR52 Ex JNB ZAR48 Ex CPT, DUR ZAR47 Ex BFN, ELS, GRJ KIM, MGH,PBZ,RCB PHW,PLZ,PTG,PZB UTN, UTT ZAR110 Ex HDS ZAR78 Ex NLP/MQP	Regional flights ZAR100 International flights ZAR131	Exempt Inf Regional (from SA) to: Botswana Lesotho Namibia Swaziland
	EV	ZAR6 per departure from SA airport	ZAR6 per departure from SA airport	
	WC		Regional flights: ZAR55 International flights: ZAR110	Exempt Inf
UGANDA	UL	ZAR20 (UGX3000)	ZAR280 (USD40)	Exempt Inf
ZIMBABWE	CB	ZAR35 (USD5)	ZAR210 (USD30)	Exempt Inf and transfers

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ADDENDUM F

AIRLINE TAXES

AIRLINE	TAX CODE	CHARGE	NOTES
BA	YQ	ZAR133 (USD19)	Payable per flight per passenger. No exemptions.
SA	YR	ZAR140 (USD20)	Payable per flight per passenger. No exemptions.

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ADDENDUM G

MRU (MAURITIUS)				
*F	5820	922.85	A001	EH
*J	4610	730.99	A002	EH
*Y	4040	640.60	A003	EH
YEE3M	5720	907.00	A014	EH
YKPX1M	3730	591.45	A021	EH

A.021
SPECIAL EXCURSION (PEX) FARES FROM SOUTH AFRICA TO COMOROS/MAURITIUS/REUNION

The fares are subject to the provisions hereof and Standard Conditions G100

1. APPLICATION
A. Economy class round, circle trip special excursion (PEX) fares from South Africa to Comoros, Mauritius, Reunion.

4. CHILDREN'S AND INFANTS' FARES
A. Children 67% of the applicable adult fare.
B. Infants 10% of the applicable adult fare

7. MINIMUM STAY
A. 6 days

9. MAXIMUM STAY
A. One month

10. EXTENSION OF VALIDITY
A. Not permitted

11. STOPOVERS
A. Permitted
Exception to Comoros, Reunion
1) One permitted
2) One additional permitted at a charge of ZAR200

12. ROUTING
A. 1) To Comoros, Reunion: To/from Durban via Johannesburg: Only permitted in one direction.
2) To Mauritius:
Johannesburg-Mauritius-Johannesburg
Durban-Mauritius-Durban
Johannesburg-Mauritius-Durban-Johannesburg
Durban-Mauritius-Johannesburg-Durban

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14. CONSTRUCTION AND COMBINATIONS

A. Combinations only permitted with domestic fares.

19. REFUND FOR CANCELLATION AND NO SHOW

A. 1. Before departure: Refund the fare paid less 25%
2. After departure: No refund
3. The non-refundable amount may be used as credit towards payment of any higher applicable fare. The original non-refundable amount remains non-refundable; the new ticket and any subsequent reissues must be annotated: NONREF/PEX.

20. REBOOKING AND REROUTING

A. 1. Permitted at a charge of ZAR200 per transaction. Such transactions must be made no later than the day of the flight being changed.

31. FARE BASIS/TICKET DESIGNATOR

YKPX1M

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